

**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
COMMISSION DIRECTIVE**

ADMINISTRATIVE MATTER ☐DATE March 20, 2019MOTOR CARRIER MATTER ☒DOCKET NO. 2018-211-TUTILITIES MATTER ☐ORDER NO. 2019-202

THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.

SUBJECT:

Docket No. 2018-211-T - Kevin Marra, Complainant/Petitioner v. JMS Worldwide, LLC, Defendant/Respondent - Staff Presents for Commission Consideration the Approval of the Code of Ethics and Conduct Filed on Behalf of JMS Worldwide, LLC.

COMMISSION ACTION:

Conditionally approve the Code of Ethics and Conduct Filed on Behalf of JMS Worldwide, LLC. Request that ORS provide a report by October 1, 2019, regarding JMS's compliance with the Code as well as ORS' assessment as to the Code's adequacy in improving customer service quality.

PRESIDING: RandallSESSION: RegularTIME: 2:00 p.m.

| | MOTION | YES | NO | OTHER |
|-----------|-------------------------------------|-------------------------------------|--------------------------|-------------------|
| BELSER | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <u>Not Voting</u> |
| ERVIN | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| HAMILTON | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| HOWARD | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| RANDALL | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| WHITFIELD | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| WILLIAMS | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |

(SEAL)

RECORDED BY: J. Schmieding